



C O M P A R A T I V E
P E R F O R M A N C E
M E A S U R E M E N T

Elaine Morley
Scott P. Bryant
Harry P. Hatry

Comparative Performance Measurement

Center for Performance Measurement



Comparative Performance Measurement:

Comparative Performance Measurement Elaine Morley, Scott P. Bryant, Harry P. Hatry, 2001 Topics covered include scope of CPM preparing for data collection reporting and using CPM information

Comparative Performance Measurement International City/County Management Association. Center for Performance Measurement, 2012

Comparative Performance Measurement Center for Performance Measurement, 2008 This Report takes you beyond the concepts straight into the realm of real world performance information It includes actual performance data gathered from nearly 200 cities and counties across the United States and Canada who participate in the ICMA Center for Performance Measurement CPM The report consists of more than 700 pages of charts graphs and explanatory notes showing you not only the performance information but also explaining many of the factors that contribute to differences in performance levels

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Comparative performance measurement International City/County Management Association, 1999

Comparative Performance Measurement International City/County Management Association. Center for Performance Measurement, 2010

Library Statistics for the Twenty-First Century World Michael Heaney, 2009-05-08 An international collaboration between IFLA the UNESCO Institute of Statistics and the International Organization for Standardization ISO has developed standards for new library indicators for the twenty first century The existing international library statistics were developed nearly 40 years ago This book presents the first results using the new statistics and look forward to the next steps It also contains other initiatives and developments in the fields of library statistics benchmarking and indicators

Introduction to the Theory and Application of Data Envelopment Analysis Emmanuel

Thanassoulis, 2013-06-29

1 DATA ENVELOPMENT ANALYSIS Data Envelopment Analysis DEA was initially developed as a method for assessing the comparative efficiencies of organisational units such as the branches of a bank schools hospital departments or restaurants The key in each case is that they perform feature which makes the units comparable the same function in terms of the kinds of resource they use and the types of output they produce For example all bank branches to be compared would typically use staff and capital assets to effect income generating activities such as advancing loans selling financial products and carrying out banking transactions on behalf of their clients The efficiencies assessed in this context by DEA are intended to reflect the scope for resource conservation at the unit being assessed without detriment to its outputs or alternatively the scope for output augmentation without additional resources The efficiencies assessed are comparative or relative because they reflect scope for resource conservation or output augmentation at one unit relative to other comparable benchmark units rather than in some absolute sense We resort to relative rather than absolute efficiencies because in most practical contexts we lack sufficient information to derive the superior measures of absolute efficiency DEA was initiated by Charnes Cooper and Rhodes in 1978 in their seminal paper Charnes et al 1978 The paper operationalised and extended by

means of linear programming production economics concepts of empirical efficiency put forth some twenty years earlier by Farrell 1957 **Library Statistics for the Twenty-first Century World** Michael Heaney, 2009 The International Federation of Library Associations began a global statistics project in relation to worldwide libraries in 2006 The results are reported here from all over the world and there are several papers specifically on public libraries and university libraries

Comparative Performance Measurement, 2001 Managing Local Government Services is written for local government practitioners who lead and manage municipalities and counties and who are responsible for the administration of services to residents as well as for students considering a career in local government management The ideas in this text are especially helpful to entry level managers and those in smaller communities as it enables them to grasp the scope and complexity of local services and to appreciate the challenges and opportunities of governance Comparative Performance Measurement

, 1998 **An Asset-management Framework for the Interstate Highway System**, 2009 Explores a framework for applying asset management principles and practices to managing Interstate Highway System investments **Comparative Performance Measurement** Center for Performance Measurement, 2009-06-01 This annual report takes you beyond the concepts straight into the realm of real world performance information It includes actual performance data gathered from nearly 200 cities and counties across the United States and Canada who participate in the ICMA Center for Performance Measurement CPM The report consists of more than 700 pages of charts graphs and explanatory notes showing you not only the performance information but also explaining many of the factors that contribute to differences in performance levels Replaces ISBN 978 0 87326 184 5 *Beyond Data* Lydia D. Bjornlund, 1999* **Encyclopedia of Police Science** Jack Raymond Greene, 2006-10-23 In 1996 Garland published the second edition of the Encyclopedia of Police Science edited by the late William G Bailey The work covered all the major sectors of policing in the US Since then much research has been done on policing issues and there have been significant changes in techniques and in the American police system Technological advances have refined and generated methods of investigation Political events such as the terrorist attacks of September 11 2001 in the United States have created new policing needs while affecting public opinion about law enforcement These developments appear in the third expanded edition of the Encyclopedia of Police Science 380 entries examine the theoretical and practical aspects of law enforcement discussing past and present practices The added coverage makes the Encyclopedia more comprehensive with a greater focus on today's policing issues Also added are themes such as accountability the culture of police and the legal framework that affects police decision New topics discuss recent issues such as Internet and crime international terrorism airport safety or racial profiling Entries are contributed by scholars as well as experts working in police departments crime labs and various fields of policing **Encyclopedia of Health Economics**, 2014-02-21 The Encyclopedia of Health Economics offers students researchers and policymakers objective and detailed empirical analysis and clear reviews of current theories and policies It helps practitioners such as health care managers and

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Comparative Performance Measurement ,1997 Use of Performance Measurement Information in a Federal Agency Julia H. Bryan,University of Baltimore. College of Public Affairs,2013 **Comparative Performance Measurement** International City/County Management Association. Center for Performance Measurement,2003 *Comparative Performance Measurement* ,2002

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