

Computer-Supported Cooperative Work (CSCW)

- Def.: “the study of how people work together using computer technology”
- Examples of systems:
 - email
 - shared databases/hypertext
 - video conferencing
 - chat systems
 - real-time shared applications
 - collaborative writing, drawing, games

Design Issues In Cscw Computer Supported Cooperative Work

Rose Dieng



Design Issues In Cscw Computer Supported Cooperative Work:

Design Issues in CSCW Duska Rosenberg, Christopher Hutchison, 2013-12-01 One of the most significant developments in computing over the last ten years has been the growth of interest in computer based support for people working together Recognition that much work done in offices is essentially group work has led to the emergence of a distinct subfield of computer science under the title Computer Supported Cooperative Work CSCW Since the term was first coined in 1984 there has been growing awareness of the relevance to the field of and the valuable contributions to be made by non computing disciplines such as sociology management science social psychology and anthropology This volume addresses design issues in CSCW and since this topic crucially involves human as well as technical considerations brings together researchers from such a broad range of disciplines Most of the chapters in this volume were originally presented as papers at the one day seminar Design Issues in CSCW held at the Department of Trade and Industry DTI London on 17 March 1992 one in a series of DTI supported CSCW SIG seminars We would like to express our gratitude to the series editors Colston Sanger and Dan Diaper for their useful comments on and suggestions for revisions to the final draft of the manuscript to Linda Schofield our editor at Springer for her continued encouragement throughout the preparation of the manuscript and finally to our respective families for their support and patience over so many months

Design Issues in CSCW Duska Rosenberg, Christopher Hutchison, 1994-09-30 One of the most significant developments in computing over the last ten years has been the growth of interest in computer based support for people working together Recognition that much work done in offices is essentially group work has led to the emergence of a distinct subfield of computer science under the title Computer Supported Cooperative Work CSCW Since the term was first coined in 1984 there has been growing awareness of the relevance to the field of and the valuable contributions to be made by non computing disciplines such as sociology management science social psychology and anthropology This volume addresses design issues in CSCW and since this topic crucially involves human as well as technical considerations brings together researchers from such a broad range of disciplines Most of the chapters in this volume were originally presented as papers at the one day seminar Design Issues in CSCW held at the Department of Trade and Industry DTI London on 17 March 1992 one in a series of DTI supported CSCW SIG seminars We would like to express our gratitude to the series editors Colston Sanger and Dan Diaper for their useful comments on and suggestions for revisions to the final draft of the manuscript to Linda Schofield our editor at Springer for her continued encouragement throughout the preparation of the manuscript and finally to our respective families for their support and patience over so many months

Handbook of Cognitive Task Design Erik Hollnagel, 2003-06-01 This Handbook serves as a single source for theories models and methods related to cognitive task design It provides the scientific and theoretical basis required by industrial and academic researchers as well as the practical and methodological guidance needed by practitioners who face problems of building safe and effective human technology s

Designing Cooperative

Systems Rose Dieng,2000 The main assumption behind the COOP conferences is that co operative systems design requires a deep understanding of the co operative work of dyads groups and organizations involving both artefacts and social conventions The key topic of COOP 2000 was The Use of Theories and Models in Designing Cooperative Systems Two opposite methodological approaches to co operative system design can be clearly identified a pragmatic approach or an approach based on theories and models Objectives of the COOP 2000 Conference included clarifying the reasons why one needs or does not need to use a theory or a model for design comparing the pragmatic and the theory model based approaches and identifying possible joint points between them discussing the relevance of the theories models with respect to the design of co operative systems to better delimit the respective application fields of the various theories models and to identify their possible joint points *Readings in Groupware and Computer-Supported Cooperative Work* Ronald M.

Baecker,1993-01-13 This comprehensive introduction to the field represents the best of the published literature on groupware and computer supported cooperative work CSCW The papers were chosen for their breadth of coverage of the field their clarity of expression and presentation their excellence in terms of technical innovation or behavioral insight their historical significance and their utility as sources for further reading Taken as a whole the papers and their introductions are a complete sourcebook to the field This book will be useful for computer professionals involved in the development or purchase of groupware technology as well as for researchers and managers It should also serve as a valuable text for university courses on CSCW groupware and human computer interaction **Routledge International Handbook of**

Participatory Design Jesper Simonsen,Toni Robertson,2013 Participatory Design is about the direct involvement of people in the co design of the technologies they use Embracing a diverse collection of principles and practices aimed at making technologies tools environments businesses and social institutions more responsive to human needs this is a state of the art reference handbook for the subject The Routledge International Handbook of Participatory Design brings together a multidisciplinary and international group of experts to discuss the pivotal issues in participatory design

Computer-supported Cooperative Work and Groupware Saul Greenberg,1991 Based upon the International Journal of Man Machine Studies special editions published in February and March of 1991 Saul Greenberg s book will provide the novice with insight into the field of computer supported cooperative work and groupware It will also inform the active computer supported cooperative work researcher of several new projects and perspectives With an exhaustive bibliography this will be an essential book for researchers in human computer interaction and artificial intelligence expert systems builders and user interface designers **Proceedings of the International ACM SIGGROUP Conference on**

Supporting Group Work Stephen C. Hayne,Wolfgang Prinz,1997 **Studies in Computer Supported Cooperative Work** John M. Bowers,Steve Benford,1991 Computer Supported Cooperative Work CSCW examines the possibilities and effects of technological support for humans involved in group communication and work processes attention has been devoted

to how humans might interact not so much with computers but with each other through computer based technology Based on papers delivered at a conference topics are dealt with under six sections the concept of CSCW generic models and configurable systems empirical studies of cooperative work and system use infrastructure for CSCW CSCW and design principles and practices *Proceedings of the Sixth International Conference on Computer Supported Cooperative Work in Design* Institute of Electrical and Electronics Engineers. Canadian Region, Shen Weiming, National Research Council Canada, University of Waterloo, University of Western Ontario, 2001 Computer supported co operative work CSCW is a research area that aims at integrating the works of several people involved in a common goal inside a co operative universe through the sharing of resources in an efficient way This report contains the papers presented at a conference on CSCW in design Topics covered include techniques methods and tools for CSCW in design social organization of the CSCW process integration of methods co operation in virtual enterprises and electronic businesses CSCW in design interaction between the CSCW approach and knowledge reuse as found in knowledge management intelligent agent Internet World Wide Web and CSCW in design and applications test beds *Design Issues*, 2008 *Groupware: Design, Implementation, and Use*, 2002 [Proceedings of the International ACM SIGGROUP Conference on Supporting Group Work](#) Stephen Hayne, 1999 **The Handbook of Computer Networks, Distributed Networks, Network Planning, Control, Management, and New Trends and Applications** Hossein Bidgoli, 2008 The Handbook of Computer Networks is the third set of reference books from leading author and Professor of Management Information Systems at California State University Bakersfield Hossein Bidgoli The Handbook of Computer Networks is designed to arm researchers practitioners students and managers with in depth understanding of this important and fast growing field in its broadest scope and in an applied and functional framework Each volume incorporates state of the art core information and networking topics practical applications and coverage of the emerging issues in the computer networking and data communications fields **Proceedings of the Fourth European Conference on Computer-Supported Cooperative Work ECSCW '95** H. Marmolin, Y. Sundblad, K. Schmidt, 1995-09-30 Computer Supported Cooperative Work CSCW is an interdisciplinary research area devoted to exploring the issues of designing computer based systems that enhance the abilities to cooperate and integrate activities in an efficient and flexible manner for people in cooperative work situations This volume is a rigorous selection of papers that represent both practical and theoretical approaches to CSCW from many leading researchers in the field As an interdisciplinary area of research CSCW brings together widely disparate research traditions and perspectives from computer human organisational and design sciences The papers selected reflect a variety of approaches and cultures in the field Audience Of interest to a wide audience because of the huge practical impact of the issues and the interdisciplinary nature of the problems and solutions proposed In particular researchers and professionals in computing sociology cognitive science human factors and system design **The Journal Of Strategic Information Systems**, 1993 **Proceedings of the 2000 ACM**

Conference on Computer Supported Cooperative Work, 2000 *The Design of Computer Supported Cooperative Work and Groupware Systems* Dan Shapiro, Michael Tauber, Roland Traunmüller, 1996-03-29 The phrases the information superhighway and the the information society are on almost everyone's lips CSCW and groupware systems are the key to bringing those phrases to life To an extent that would scarcely have been imaginable a few years ago the contributions in this volume speak to each other and to a broader interdisciplinary context The areas of ethnography and design the requirements and principles of CSCW design CSCW languages and environments and the evaluation of CSCW systems are brought together to bring to light how activities in working domains are really in practice carried out The aim above all is to do justice to the creativity and versatility of those whose work they aim to support *Proceedings of the 1997 International Database Engineering & Applications Symposium* Bipin C. Desai, Barry Eaglestone, 1997 Written for researchers professors practitioners students and other computing professionals this book covers the 1997 International Database Engineering and Applications Symposium **Software Quality Management II** M. Ross, 1994 This volume covers the setting up and monitoring of a quality management system process improvement SEI capability maturity model quality metrics quality of engineering software human factors in quality management education for quality as well as financial aspects and management issues and world activities

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